



## Help whenever you need it.

Your insurance coverage protects you 24/7. Your insurance service should be available around the clock, too. That's why we've teamed up with **Safeco Gold Service™** to make sure you're getting the best service, whenever you need it.

## How Safeco Gold Service<sup>™</sup> can benefit you:

- Use the Safeco mobile app for the easiest way to save ID cards to your phone, access policy documents, pay your bill and manage payments<sup>1</sup>
- · Live support using the chat feature with your Safeco online account
- Text (833-322-0438) with a Safeco Gold customer service representative<sup>2</sup>
- Speak with a Safeco Gold customer service representative at 866-472-3326

## When Safeco Gold Service can help:

- · Have a question about your billing?
- Need to add a teenage driver to your policy?
- Want to make sure you have the right coverage?
- Want to find out if you have all the right discounts?

Safeco Gold representatives are licensed agents and can answer anything from billing to policy questions. As a Safeco Gold Service customer, you get exclusive access to these features and more on the Safeco Mobile App.



Download Safeco's app to get instant access to your ID cards and policy info.

Scan the code with your smartphone camera.







Insurance ID cards are permitted in most states; however, some states do not permit the use of Mobile Insurance ID cards as proof of insurance. <sup>2</sup>By texting Safeco Gold, you agree that Safeco can text you on this number in response to your request. Your consent to receive texts is not necessary to obtain service. When responding to your request, representatives may use autodialer technology to send texts.

In Texas, insurance is offered by one or more of the following Safeco Insurance companies: Safeco Insurance Company of America, Safeco Insurance Company of Illinois, Safeco Insurance Company of Indiana, Safeco Lloyds Insurance Company, Liberty County Mutual Insurance Company, General Insurance Company of America, and American Economy Insurance Company. The materials herein are for informational purposes only. Nothing stated herein creates a contract. All statements made are subject to provisions, exclusions, conditions, and limitations of the applicable insurance policy. If the information in these materials conflicts with the policy language that it describes, the policy language prevails. Coverages and features not available in all states. Eligibility is subject to meeting applicable underwriting criteria. Learn more about our privacy policy at libertymutual.com/privacy.

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